

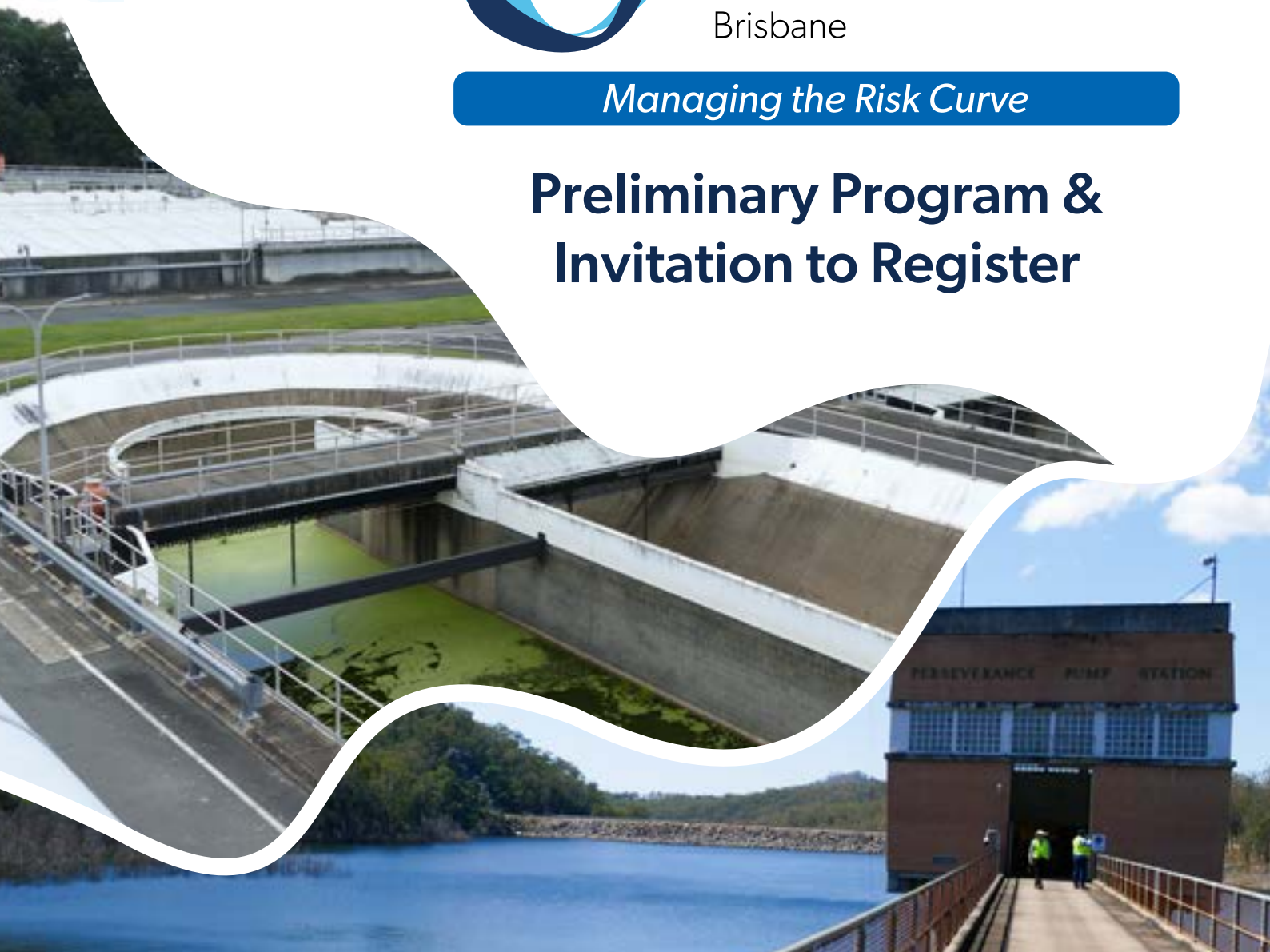


2024 ANNUAL FORUM

22 & 23 August 2024
Brisbane

Managing the Risk Curve

Preliminary Program & Invitation to Register



THANK YOU TO OUR FORUM PARTNERS & SPONSORS





INVITATION

On behalf of the Queensland Water Directorate (*qldwater*), I invite you to attend our highly anticipated 2024 Annual Forum set to take place on 22 & 23 August 2024 in Brisbane.

The theme of this year's forum is "*Managing the Risk Curve*," where Water Service Providers, industry professionals, and regulatory agencies will come together to address strategic challenges in the water sector as well as discuss the latest trends, technologies, and best practices in the water sector.

This forum presents a unique opportunity to engage with 80-90 water industry professionals. It is the signature event of the year, offering unparalleled networking and learning opportunities.

We have an exciting program planned for this year, including an option of two site tours on Thursday, 22 August:

- Tour 1 (North): will visit Unitywater's Wamuran Irrigation Scheme and Recycled Water Treatment Plant plus the Moodlu Quarry and the Fitzgibbon Stormwater Harvesting scheme (FiSH) and Fitzgibbon Potable Roofwater Harvesting scheme (PotaRoo) .
- Tour 2 (South): will go to Phoenix Power Recyclers to see Queensland's most advanced composting facility which is accepting water treatment byproducts (specifically alum sludge) followed by a leachate treatment facility which has been designed to also manage PFAS.

After the tours, we will be hosting the Best of the Best Queensland Water Taste Test, followed by the Gala Awards Dinner at Waters Edge, Portside.

The final day of the Annual Forum will be hosted at the *qldwater* offices at Eagle Farm featuring a range of interesting presentations.

I look forward to meeting you at the 2024 Annual Forum this August.



Dr Georgina Davis
CEO
qldwater



ABOUT THE FORUM

The *qldwater* Annual Forum is our signature event of the year specifically for water service providers, bringing together industry professionals, key stakeholders, and regulatory agencies for two days of networking, learning, and collaboration. This event is a great opportunity for our members to connect, share knowledge, and address challenges facing the water industry in Queensland.

The forum consists of site tours, the Best of the Best Queensland Water Taste Test, Award Dinner and a day of presentations, updates, and discussions on current issues that are of strategic importance to Queensland's water sector. It is a chance for attendees to deepen their understanding of key industry developments and exchange ideas with peers.

ATTENDEES

qldwater Events attract a high calibre of participants from both regional and metropolitan Queensland as well as other Australian States and Territories.

The 2024 Annual Forum is expected to attract approximately 80-90 delegates from all corners of the industry including:

- Water service providers
- Consultants and suppliers
- Regulators and policy makers
- Providers of cutting-edge solutions to niche parts of the water industry

FORUM VENUE

IPWEA-QNT Training Rooms
Level 1, 6 Eagleview Place
Eagle Farm Qld 4009

FORUM DINNER VENUE

Waters Edge
Level 2, 39 Hercules St
Hamilton Qld 4007

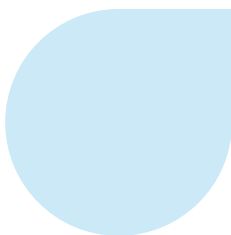
HOST ORGANISATION

As the central advisory and advocacy body within Queensland's urban water industry, **qldwater** is a collaborative hub, working with its members to provide safe, secure and sustainable urban water services to Queensland communities.

It achieves this goal through a variety of programs, most notably:

- The **Queensland Water Regional Alliance Program** – a collaborative program between the Queensland Government, **qldwater** and LGAQ aimed at helping Queensland councils work together at a regional scale to achieve efficiencies for their customers;
- The **Statewide Water Information Management (SWIM)** Program – advocacy and continuous improvement supported by a sophisticated regulatory and business reporting and benchmarking tool;
- The **Queensland Water Skills Partnership** – a collaboration among utilities to identify skills needs and solutions and encourage appropriate investment;
- Other **Industry Advocacy Services** – focused on sustainable investment and planning, and fit for purpose regulation;
- Industry communication, innovation and marketing initiatives – creating a distinct profile for urban water and sewerage and celebrating its achievements with often limited resources, to make the industry an attractive place to work and exploit its competitive advantages and collaborative culture.

qldwater members are all registered urban water service providers in Queensland including local government service providers, local government-owned statutory authorities, and state government-owned corporations. **qldwater** also offers Affiliate Memberships to other industry partners, consultants and service providers located in and outside Queensland.



CONTACT

Should you have any questions regarding any of the information contained within this brochure, please contact either Dr Georgina Davis – CEO, **qldwater** or our conference organisers Revolve Services:

Dr Georgina Davis – **qldwater**
M 0450 296 240
E gdavis@qldwater.com.au

Veronica Dullens – Revolve Services
M 0400 449 100
E veronica@revolveservices.com.au

THANK YOU TO OUR SPONSORS + PARTNERS

qldwater would like to acknowledge the generous support of our sponsors and partners:

FORUM PARTNER

TRILITY



®

TRILITY

trility.com.au

TRILITY, an Australian and New Zealand company, is dedicated to being your 'partner of choice' in the water, wastewater, and environmental services sectors. We take pride in our ability to deeply understand and fully support your unique needs.

We manage numerous water infrastructure assets using best-practice management systems and processes. We use the latest technology to design, build, install, and operate water and wastewater treatment solutions and specifically tailor solutions to meet the challenges facing the water sector today.

TRILITY is involved in the delivery of hundreds of water infrastructure projects and currently services over 600 facilities. Our extensive operations span from the far south of Tasmania to the most northern tip of the country and across the Tasman.

Today, our business combines a wide range of services, solutions, products, and applications to suit each client's needs. We continually adapt to keep pace with rapidly evolving technology, markets, regulations, and climate conditions. Our solutions are built on our heritage and expertise, a dedication to doing it right, and a passionate commitment to providing our services in the most effective, efficient, safe, and responsible manner possible, giving you the confidence that we will always deliver.

TRILITY plays a vital role in our modern world by providing water, wastewater, and environmental solutions that contribute to a better quality of life.

AWARDS DINNER

Aquatec Maxcon



AQUATEC MAXCON

aquatecmaxcon.com.au

Aquatec Maxcon is at the forefront of water, wastewater and waste-to-energy technology and equipment in Australia for 54 years. As the country's leading supplier, contractor and system integrator, we take pride in our fully integrated approach. With our team of experts in project management, design, fabrication, installation and service, we offer comprehensive solutions. Whether you need experienced engineers or top-notch product service and support, Aquatec has you covered. We are passionate about treating water properly, don't hesitate to reach out to us for all your water and wastewater treatment plant needs, as well as waste-to-energy design, supply, installation and commission.

CATERING

McCullough Robertson Lawyers



McCullough Robertson's specialist water lawyers navigate the legislative and political landscapes of project analysis and delivery. We pride ourselves on our expertise in water and environmental laws, landowner and stakeholder liaison, project funding, and construction contracting models, always guiding clients through complexity.

mccullough.com.au

COFFEE CART

Simmonds & Bristow



Simmonds & Bristow have been helping Australia and the South Pacific produce clean water for over 55 years. As specialists in regional and remote water management, we support communities from catchment to cup and back again, ensuring good, clean water every step of the way.

simmondsbristow.com.au

LANYARDS

Colliers



Colliers Engineering & Design develops commercially smart and practical engineering, advisory and planning solutions across Queensland, NSW and Victoria. Working with our clients we create world-class, vibrant, and sustainable environments through end-to-end consulting services. Our proficiency spans Water and Wastewater Management, Network Modelling and Analysis, Planning, Design, and Contract Administration.

colliers.com.au

BEST OF THE BEST QUEENSLAND WATER TASTE TEST

TracWater



TracWater's Australian-built and internationally patented wireless robotic water quality analysers are used for real-time drinking water quality monitoring. They provide unprecedented levels of confidence and improved asset management in drinking water supply. TracWater is a fully certified Australian manufacturer of patented cloud-based water quality monitoring sensor systems with over a decade of continuous 24/7/365 water quality monitoring operations across thousands of kilometres of drinking water networks in Australia and overseas.

tracwater.com

TECHNICAL TOURS

Thursday 22nd August 2024

TOUR 1: NORTH

All participants are required to wear full PPE - long sleeves, hi vis, long pants and steel capped boots - and will not be permitted to board the bus without these.

Lunch and snacks will be provided. We recommend that you bring a hat and sunscreen.

Pick Up Locations:

- Assemble at 9:15am for a 9:30am departure: Airport International Hotel Brisbane
528 Kingsford Smith Drive, Hamilton
- Assemble at 9:30am for a 9:40am departure: **qldwater** Offices
Level 1, 6 Eagleview Place, Eagle Farm

Unity Water Recycled Water Treatment Plant

The Recycled Water Treatment Plant (RTP) takes treated effluent from the Caboolture South STP and polishes this to class A specifications through, multimedia filtration, in pipe UV and two chlorine contact tanks before pumping this to Moodlu Quarry Storage Facility. This Class A recycled water is then used for irrigation purposes in the farming community at Wamuran. Unique to this site and a first for Unity water, is the chlorine scrubber, which would scrub the chlorine gas if a leak above 5ppm was to occur, making the exhausted gas from the scrubber chlorine free.

Moodlu Quarry

Moodlu Quarry is the storage and pumping site for the Wamuran Irrigation Scheme (WIS). Recycled water is fed to the Moodlu Quarry site from the RTP, where it is either stored in the balance tank onsite or the quarry before being pumped to the farmer offtakes for Irrigation.



Fitzgibbon Stormwater Harvesting scheme (FiSH) and the Fitzgibbon Potable Roofwater Harvesting scheme (PotaRoo)

The FiSH is designed to treat municipal stormwater to a non-potable standard for distribution via a third pipe system to residential users (nominally for toilet flushing and outdoor use). Treatment processes include pH adjustment, coagulation, filtration, activated carbon filtration, ultraviolet irradiation and chlorination. The plant can produce up to 300kL of water per day.

The PotaRoo is designed to treat roof water from residential properties (which is centrally collected) to a potable standard, for potential injection into the potable water distribution system; though this has never occurred in practice. Treatment processes include coarse straining, microfiltration, activated carbon filtration, ion exchange, ultraviolet disinfection, fluoridation and chlorination. The plant can produce up to 200kL of water per day.

The tour will return at approx 4:00 - 4:15pm, dropping off at the **qldwater** Offices and Airport International Hotel Brisbane,



TOUR 2: SOUTH

All participants are required to wear long pants and sturdy enclosed shoes - and will not be permitted to board the bus without these.

Lunch and snacks will be provided. We recommend that you bring a hat and sunscreen.

Pick Up Locations:

- Assemble at 9:35am for a 9:50am departure: Airport International Hotel Brisbane
528 Kingsford Smith Drive, Hamilton
- Assemble at 9:45am for a 10:00am departure: **qldwater** Offices
Level 1, 6 Eagleview Place, Eagle Farm



Phoenix Power Recyclers

Phoenix is Queensland's first purpose built in-vessel composting facility. The facility features controlled atmosphere receive hall, picking station and aerated floor composting vessels all with the aim of minimising odour emissions and optimizing composting process. Phoenix is continuously working to develop markets in all sectors including the agricultural community, through market education strategy forming partnerships with waste producers from the food production and water treatment industries, to develop products that are in increasing demand for the health of agricultural soils. To date two research projects have been undertaken to utilise alum sludge from water treatment plants in landscape soil production. This has proven the beneficial use and application rate.

Leachate Treatment Facility

This facility utilises a patented technology which permanently removes PFAS compounds, organics, and hydrocarbons through molecular cohesion, effectively remove PFAS contamination to below detectable levels (less than 0.01 part per billion).

The tour will return at approx 3:45 - 4:00pm, dropping off at the **qldwater** Offices and Airport International Hotel Brisbane,



BEST OF THE BEST

QUEENSLAND WATER TASTE TEST

qldwater started the Best of the Best Queensland Water Taste Test to promote the good work done by Water Service Providers in producing a great quality product to their communities 24/7.

The competition aims to celebrate the achievements of the State's urban water service providers and to promote some healthy rivalry among our communities.

The taste test will take place at 5:45pm on Thursday 22nd August 2024 at Waters Edge Function Centre, Portside, as part of the **qldwater** Annual Forum.



Each year the competition gets bigger and better.

Since its inception in 2011, the competition now crosses borders with WIOA taking the challenge to NSW with the Water of Origin Taste Test with Victoria, South Australia and Tasmania following suit. The first National Ixom Australia Best of the Best Tasting Tap Water competition was held in 2015.

PREVIOUS WINNERS

- | | |
|-------------|---|
| 2023 | Burgowan Water Treatment Plant -
Fraser Coast Regional Council |
| 2022 | Nebo Road Water Treatment Plant -
Mackay Regional Council |
| 2021 | Marian Water Treatment Plant -
Mackay Regional Council |
| 2020 | Capricorn Coast Scheme - Livingstone Shire Council |
| 2019 | Marian Water Treatment Plant -
Mackay Regional Council |
| 2018 | Nebo Road Water Treatment Plant -
Mackay Regional Council |
| 2017 | Capricorn Coast Scheme - Livingstone Shire Council |
| 2016 | Mt Kynoch Scheme - Toowoomba Regional Council |
| 2015 | Water from the Great Artesian Basin -
Barcaldine Regional Council |
| 2014 | Water from a Pilot Water Treatment Plant -
Richmond Shire Council |
| 2013 | Cooktown Water Treatment Plant - Cook Shire Council |
| 2012 | Ayr Water Treatment Plant - Burdekin Shire Council |
| 2011 | Jundah Potable Water Supply - Barcoo Shire Council |

FORUM AWARDS DINNER



The Forum Dinner, incorporating the **qldwater** Industry Contribution Awards is the premier social function of the Forum. This year the dinner overlooks the beautiful Brisbane River, commencing with the Water Taste test before drinks and canapes, and a two-course alternative drop dinner.

Date: Thursday 22nd August 2024

Time: 6:00pm – 9:00pm

Venue: Waters Edge
Level 2, 39 Hercules St
Hamilton Qld 4007

Dress: Business/smart casual.

Tickets: Included in full registrations or optional event for \$180. If you wish to purchase additional tickets, please visit the online registration form.

qldwater INDUSTRY CONTRIBUTION AWARDS

The 2024 Forum Awards Dinner will feature two awards that recognise outstanding contributions to the Queensland Urban Water and Sewerage industry.

- **qldwater Government Stakeholder Contribution Award**
- **qldwater Industry Recognition Award**

These awards recognise individuals who have shown exceptional dedication, innovation, and leadership in supporting the development and sustainability of water and sewerage services in Queensland. The recipients of these awards demonstrate a strong commitment to collaboration, knowledge sharing, and best practice implementation within the industry.



PRELIMINARY PROGRAM

Friday 23rd August 2024

0815 REGISTRATION, TEA AND COFFEE

0850 Welcome and housekeeping
Dr Georgina Davis
CEO, *qldwater*

SETTING THE SCENE – CRITICAL CONSIDERATIONS

0900 **KEYNOTE PRESENTATION: Managing Infrastructure Risk**
Hon. Dr Anthony Lynham
Chairperson - Seqwater
This presentation will discuss the challenges faced by bulk water providers in maintaining a safe and secure water supply against a backdrop of critical investment in aging infrastructure, growing population base and climate with more variable rainfall. It will also detail Seqwater's perspective and strategies in managing the risk curve to these future challenges.

0930 **KEYNOTE PRESENTATION: The Future of Infrastructure Costs**
Adrian Hart
Head of Construction and Infrastructure - Oxford Economics
International and domestic factors are driving growth in costs in delivering infrastructure in Queensland. This presentation will discuss the state of play and outlook for cost growth in delivering water and other infrastructure, the drivers of cost growth, and the risks and challenges this presents for Queensland regions and regional councils.

1000 **The Water Risk Curve: Global risk transfer perspectives**
Dugald Meek
Client Solutions Director, Corporate Risk and Broking - WTW
Globally, water businesses face a complex and dynamic risk landscape, shaped by environmental, societal, technological, and political factors. These evolving challenges are influencing insurer behaviours and coverage options. This session will explore key trends emerging in larger markets, providing insights into potential future impacts on the Queensland water industry.

1020 **Forum Partner Address - TRILITY**
Adrian Blinman
Manager of Business Growth - TRILITY

1030 MORNING TEA BREAK

FACTORS IMPACTING INFRASTRUCTURE

1110 **Critical water security, drinking water quality and service risk exposed by detailed asset assessment in remote South-West Local Governments**
Matthew Brennan
Associate Partner - GBA Consulting Engineers &
George Inocentes
Engineer - Bulloo Shire Council
The infrastructure strategy project undertaken by the Southwest Queensland Water & Sewerage alliance. The projects aim is to identify high risk and critical water and wastewater assets regionally with a focus on long term asset management in the Southwest Queensland region.

1130 **Contaminant liabilities associated with infrastructure development/planning**
Kelly Hopewell
Manager Quality Assurance - City of Gold Coast
Like most utilities, the City of Gold Coast is managing challenges related to PFAS risks in capital projects. This has led to design changes, delays, and planning difficulties. While not having all the answers, this presentation will share their experiences in navigating these risks.

1150	Breaking Ground, Breaking Budgets: The real cost of third-party damages to Australia's utilities	Mell Greenall CEO - Before You Dig Australia	The economic impact of third-party damages to Australia's utility networks is significant, with costs including repair expenses, service disruptions, increased insurance premiums, and the effects of injuries or fatalities. Strategies to reduce these costly incidents are crucial for safeguarding utility systems and maintaining economic stability.
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1210 LUNCH

REVIEWING THE NWI – THE QUEENSLAND PERSPECTIVE

1300	Panel Session	<i>Facilitated by</i> Joanne Chong Environment and Water Commissioner - Productivity Commission	Australian and state/territory governments are currently renewing the 2004 NWI. Successive Productivity Commission reviews of the NWI, in reflecting views of water sector participants such as qldwater , advised that a renewed agreement must retain and build on – not disregard - the NWI's fundamentals. However, qldwater in its May submission to DCCEEW expressed concerns about whether the proposed recasting of the objectives of a future National Water Agreement risked losing the clarity of direction achieved in the 2004 NWI. This Panel facilitated by Joanne, will explore these concerns, identify priorities for inclusion and clear direction; and from this, map a pathway forward.
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FACTORS INFLUENCING INFRASTRUCTURE DESIGN AND OPERATION

1340	Unlocking the Potential of Wastewater: Insights into the management of biogas	Jarrold Irving General Manager - Renewable Gas and Fuels - LMS Energy	This presentation will provide insights into decarbonisation challenges, changing policy environments and how wastewater treatment plants can become key players in supporting the decarbonisation of hard-to-abate industries as we transition to a more circular and net-zero economy.
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1410 AFTERNOON TEA BREAK

1430	Cyber Security - What water businesses need to look out for	Andrew Morgan Australia/New Zealand Cyber Security Consulting Leader - Willis Australia Limited	This presentation will identify the loss and trends for cybersecurity and how traditional approaches to cyber-OT risks specifically for water assets. It will also cover the insurance market and if some of these cyber risks can be insured, while finally covering what senior management and leaders need to know about cyber and where they should be spending their money
1455	Harmful Algal Bloom (HAB) resources for Queensland	Dr Phil Choi Senior Environmental Health Scientist - Queensland Health	Here we present a new HAB management flowchart, designed to assist operators in Queensland that do not already have a HAB management plan. We also present a new Queensland Health FAQ on HABs for the water industry and public health audience. Other existing, freely available resources that may be useful for operators will be highlighted.
1520	Wrap up and close	Dr Georgina Davis CEO, qldwater	

1530 FORUM CLOSE

PRESENTERS

Hon. Dr Anthony Lynham

Chairperson
Seqwater



Dr Anthony Lynham, a maxillofacial surgeon, has extensive experience in ministerial and policy oversight of Queensland's major assets. He is recognised locally and internationally for his work in maxillofacial trauma surgery management and prevention. Having served as Queensland Minister for Natural Resources and Mines between 2015 and 2020, Dr Lynham also has extensive experience within the water industry. Dr Lynham has held diverse board roles, including as the former Chair of Gladstone Ports Corporation, Chair of WorkCover Queensland, Director of Aboriginal and Torres Strait Islander Community Health, Director of Toowoomba and Surat Basin Enterprise and a member of the Cell and Tissue Engineering Advisory Board.

Adrian Hart

Head of Construction & Infrastructure
Oxford Economics



Adrian is one of Australia's leading infrastructure economists, with over 25 years of experience including 14 years as a Director of Oxford Economics Australia's construction consulting team. In recent years he has led many critical projects for the public sector and for industry including several Market Capacity Reports and analysis for key government agencies as well as multiple cost escalation forecasting exercises for roads, rail, mining, water and energy sector stakeholders.

Dugald Meek

Client Solutions Director,
Corporate Risk and Broking
WTW



Dugald has over 20 years' experience in the insurance industry, with an in-depth knowledge of the Queensland water sector stemming from his role in establishing insurance programs for Queensland Urban Utilities (QUU), Unitywater, and Allconnex during Queensland's water reforms. In recent years, Dugald has extended his expertise to the New Zealand water industry, assisting entities with complex risk transfer decisions. His ability to connect global insurance experts and solutions with the specific challenges faced by water utilities positions him as a valuable advisor to clients seeking to mitigate risk effectively.

Adrian Blinman

Manager of Business Growth
TRILITY



With career experience spanning 30 years, Adrian has a robust skill set, including water management, water and wastewater treatment, engineering, and project management across all sectors. Adrian has worked on many projects with TRILITY, the most recent being the development and launch of TRILITY Training Services as a Registered Training Organisation, which commenced operations in August 2023. Adrian contributes valuable insights to the water industry and believes in creating opportunities through sharing information, education, training, and upskilling within the water sector.

Matthew Brennan

Associate Partner / Principal Engineer
GBA Consulting Engineers



Matt is a Civil Engineer working alongside local government councils in the rural and remote regions of Queensland. He is currently the technical coordinator for the Northwest, Central West & Southwest region Water groups. Striving to deliver high quality engineering services to regional Queensland, He enjoys road, concrete, water, and wastewater projects

George Inocentes

Senior Civil Engineer
Bulloo Shire Council



George is a Civil Engineer by profession. Before joining Local Government, he was a consultant engineer and spent most of his career working in rural areas. His role at council encompasses the implementation of road works, maintenance, budgeting of capital works, planning and design and asset management. He is also the Chairman of the Southwest Water Alliance.

Kelly Hopewell

Manager Quality Assurance
City of Gold Coast



Kelly Hopewell is a passionate water industry professional of over 20 years and first became interested in PFAS around 7 years ago (when it suddenly appeared in a draft end of waste code for biosolids). Since then, the 'forever chemicals' have consumed a large part of her working life. She is currently Acting Manager - Utilities Asset Planning & Management in the Infrastructure Lifecycle Planning and Performance branch at the City of Gold Coast.

Mell Greenall

CEO
Before You Dig Australia



Mell Greenall is the CEO of Before You Dig Australia (BYDA) leading the organization through a transformative restructuring and strategic refocus. BYDA has emerged as a leading advocate for damage prevention and a trusted safety partner for working near utility networks across Australia. Mell is a dedicated safety advocate who understands the importance of breaking down industry silos to foster collaboration and shared learning. Her leadership not only drives innovation but also facilitates the development of practical solutions that enhance safe work practices across Australia's utility sectors.

Joanne Chong

Environment and Water Commissioner
Productivity Commission



Joanne Chong is a Commissioner with the Productivity Commission. Prior to the Commission, she was a Research Director of the Sustainable Pathways Program, Land and Water at the CSIRO, and a Research Director at the University of Technology Sydney Institute for Sustainable Futures. Also worked at the NSW Independent Pricing and Regulatory Tribunal, the Commonwealth Environment Department, the International Union for the Conservation of Nature and previously with the Productivity Commission. Joanne has just finalised the Productivity Commission's *National Water Reform 2024* and other reports she worked on were *Future Drought Fund* and *Murray-Darling Basin Plan: Implementation Review 2023*.

Jarrod Irving

General Manager -
Renewable Gas and Fuels
LMS Energy



Jarrod is a dedicated energy professional specialising in bioenergy projects. He is the General Manager Renewable Gas and Fuels at LMS Energy where he works across project, technical, regulatory, policy, and standard development to support decarbonisation of hard-to-abate sectors in Australia. Jarrod has successfully delivered innovative renewable energy projects across Australia including two hydrogen projects. He has developed some of Australia's first biogas-to-biomethane concepts and opportunities including the currently operational biogas to biomethane facility at an operating wastewater treatment plant in NSW. Jarrod is the chair of the Renewable Gas Alliance.

Andrew Morgan

Australia/New Zealand Cyber Security
Consulting Leader
Willis Australia Limited



Andrew's focus is on working with clients to identify gaps in their security programs, uplift and assure their programs and partner with WTW's clients to solve the big issues facing cyber security programs in an environment where the level and complexity of threat is ever increasing. Andrew's experience includes CISO at a large Victorian University and Head of Cyber Security Operations at a major Australian telco. He started his career in law enforcement and has a consulting background in forensic technology and investigations.

Dr Phil Choi

Senior Environmental Health Scientist
Queensland Health



Phil is a water scientist with Queensland Health – though not the sort who works in a lab. He provides human health risk assessment on chemical and microbial risks from water. Phil has a PhD in environmental chemistry. He enjoys working with experts from across industry and academia to deliver outcomes.

ACCOMMODATION

Link Portside Wharf Apartment Hotel

47 Hercules Street, Hamilton

Distance to *qldwater* offices: 2.1km (28 min walk)

Distance to Waters Edge: 20m (1 min walk)

Distance to Airport International Hotel (for technical tour departure/drop off): 500m (7 min walk)

Link Portside Wharf Apartment Hotel is situated in the lively Portside Wharf precinct.

Our spacious one- or two-bedroom apartments feature separate bedroom, bathroom, living, dining, kitchen and laundry facilities, along with secure free parking

Link are offering *qldwater* Annual Forum delegates a 10% discount on their Best Available Rate made directly through their website.

Simply use the promotional code "GROUP" when making your reservation on their website - linkportside.com



Airport International Hotel Brisbane

528 Kingsford Smith Drive, Hamilton

Distance to *qldwater* offices: 2.3km (30 min walk)

Distance to Waters Edge: 500m (7 min walk)

Note: Technical Tour buses will depart from and drop off here

The Airport International Hotel is only 10 minutes' drive from both Brisbane Airport and Brisbane city centre. Offering individually decorated suites and apartments with air conditioning, 82-cm LCD cable TV and minibar. Apartments with a balcony are available.

Facilities include 24-hour check in, free car parking and free guest laundry facilities.

Classic Suites are available for \$165 per night .
Visit airportmotel.com.au to book



BREAKFAST OPTIONS

While neither of the accommodation options in Hamilton offer breakfast, there are several options, including the two listed below, just a short distance away, offering a variety of delicious breakfast choices to suit every palate.



H Cafe & Bar – Portside

Shop 2/35A Hercules St, Hamilton QLD 4007
Open 24 hours

H Café & Bar aims to provide a relaxed and comfortable atmosphere for all dining goers from friends to families. We strive to be the social space for people to meet and enjoy a wonderful dining experience, any time of the day and night.

Our menu is a mixture of both traditional café-style foods as well as aromatic Vietnamese dishes to please any diner's palate. We pride ourselves in our friendly customer service to make every dining experience a special one.

See the menu, order for pick up or reserve a table at hcafeandbar.com.au.



Rise Bakery Portside Wharf

Shop 7.01F/39 Hercules St, Hamilton
Open 7:00am - 4:00pm every day (except Mondays)

Rise Bakery is curated by renowned French-born Chef Pâtissier Adrien Marcinowski and Chef Maxime Bournazel. Respecting traditional French baking techniques, Rise Bakery carefully select the best ingredients and never compromise on quality. They prepare and bake everything from viennoiseries, patisseries to savory goods in house, fresh, daily.

REGISTRATION PACKAGES + FEES

		EARLY (book by 19 Jul 2024)	STANDARD (20 Jul 2024 - 21 Aug 2024)
FULL REGISTRATION			
Includes:	<i>qldwater</i> Member	\$470	\$510
<ul style="list-style-type: none"> 1 x Technical Tour Ticket 1 x Gala Awards Dinner Ticket Attendance at Forum sessions on Friday 23 August 2024 Access to forum papers 	Non Member	\$570	\$610
FORUM DAY ONLY			
Includes:	<i>qldwater</i> Member	\$160	\$200
<ul style="list-style-type: none"> Attendance at sessions on Friday 23 August 2024 Access to forum papers 	Non Member	\$260	\$300
TECHNICAL TOUR			
Includes:	<i>qldwater</i> Member		\$150
<ul style="list-style-type: none"> 1 x Technical Tour Ticket (22 Aug 2024) 	Non Member		\$190
GALA AWARDS DINNER TICKET			
Includes:			\$180
<ul style="list-style-type: none"> 1 x Gala Awards Dinner Ticket (22 Aug 2024) 			

GENERAL INFORMATION

HOW TO REGISTER

All registrations must be completed through the online booking form available at <https://events.humanitix.com/qldwater2024>.

The registration process takes approximately 5 minutes and payment can be made using Visa, MasterCard or AMEX (please note there may be a 1.1% surcharge for AMEX). The option to request an invoice and pay by EFT will be available up until 2 August 2024. Please note that registrations won't be confirmed until they are paid in full.

Forum registrations cannot be shared. Strictly one delegate per registration only.

PAYMENT

Registration will not be confirmed until payment is received in full

All fees are in Australian Dollars \$AUD and are inclusive of 10% Goods and Services Tax (GST)

LOCATION

FORUM VENUE

IPWEA-QNT Training Rooms
Level 1, 6 Eagleview Place
Eagle Farm Qld 4009

FORUM DINNER VENUE

Waters Edge
Level 2, 39 Hercules St
Hamilton Qld 4007

PARKING

There is limited complimentary parking available onsite.

DRESS CODE

The dress standard for the event is business/smart casual.

DIETARY AND SPECIAL REQUIREMENTS

Please advise on your registration form if you have any dietary or special requirements.

CANCELLATIONS

Cancellation of your registration must be advised in writing to enquiry@qldwater.com.au.

Cancellations received on or before 4 August 2024 will receive a full refund less a \$110 administration fee, cancellations received after this date will not receive a refund, however, we will accept delegate name changes at any time leading up to the event (differences in registration fees may be applicable).

PRIVACY

In registering for this event, relevant details may be incorporated into a delegate list for the benefit of all delegates (name, organisation and title) and may be made available to parties directly related to the event including **qldwater** and sponsors (subject to conditions). If you do not wish to be included in the delegate list please email enquiry@qldwater.com.au.

DISCLAIMER

Every effort has been made to present all the information contained in this brochure as accurately as possible. The organisers reserve the right to change, without notice, any or all of these details.

PHOTOGRAPHY/RECORDING

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CONTACT

If you have any questions about the Forum or **qldwater** please contact us using the details below:

qldwater

Level 1, 6 Eagleview Place
Eagle Farm QLD 4009
T: 07 3632 6850
E: enquiry@qldwater.com.au
W: qldwater.com.au



qldwater

Level 1, 6 Eagleview Place
Eagle Farm QLD 4009
07 3632 6850
enquiry@qldwater.com.au
www.qldwater.com.au

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